Present: AB,KH,AD,JG,BR,RA,CD,JD,IT,FP,CH

Apologies: DW

IT reported QCQ inspection felt a bit chaotic, not enough inspectors. Outcome was good. IT & FP thanked PPG members for attending on the day.

FP asked PPG to help put together a questionnaire, improving patient experience & engagement and specifically focusing on access. These will be filled in by patients attending flu clinics 4 Saturdays in October.

Practice staff update:

* Str Carter has left for a new position in Leeds mentoring HCAs.
* Amanda Howarth has stepped up to senior practice nurse. Joe Lawrence has started as nurse practitioner.
* We are to get more pharmacy support.
* Dr Hardwick is to be a partner. We have not found a replacement for Dr Thaker when he leaves at end of October.
* Dr Johnston is to retire at the end of January.
* We are recruiting a new secretary as Nicola one of the secretaries has given her notice.

AB was concerned that we had more assistants than professionals. IT said this was not the case, work that can be moved from GPs to other clinical staff will allow GPs to spend more time to spend with patients.

FP looking at different ways of working for GPs to cover short fall of Drs. More pharmacists to manage all prescription queries and discharge letters from secondary care. Introduction of an Advanced Nurse Practitioner.

FP reported on Federation Dermatology was working well with Dr Moncrieff providing the service from Park Road surgery. Physio first pilot has come to an end.

PPG members were asked to help with refreshments & questionnaires’ at the flu clinics running 4 Saturdays in October, clinics for over 65s & chronic disease patients. Children will be called to a separate clinic.

FP the building bid has been successful at this stage, more stages before we get the go ahead to start work.

AB feedback about network meeting she had attended, 3 ways of going forward. Patient network model 5 year plan. AD also attended he fed back about Diabetes being the biggest drain of funding-how can agencies work together. AD is also on the peoples board.

Next meeting: 9th January 2017 at Buttershaw Lane